

# RBC SERVICES UPDATE

RBC Services  
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## SCHEDULE YOUR DOWNTIME

Issue 2, 1998

All too often, we receive a call from an operator who needs replacement RBC parts...yesterday. While most times the price for the equipment may remain the same, the cost of overnight or other special freight can knock your socks off!

Then we can talk about equipment being off line unexpectedly which can cause process problems. That may mean a possible visit from your local DNR boys which is always a fun time, isn't it?

Generally, regardless of the type of maintenance necessary at any given plant, if the work is properly planned, scheduled, and completed in a timely manner, process equipment is up and running more quickly, with less expense and without problems from the outside.

Unscheduled shutdowns can cause additional expenses such as overtime premiums for "fixing the problem", price penalties on special-run production for non-stock parts and possible fines for non-compliance. A maintenance program can eliminate the emergency shutdown, save time and money, and optimize the design life of your equipment.

As a starting point for your RBC inspections, make up a check list which will guide you through the items to look at. Available replacement parts are listed in Issue 1, 1992.

After the inspection is completed, you'll know what parts you'll need, how long it will take to get them and find out about any other procedures which may be necessary. From that, you'll also know when the shutdown can be scheduled. Most importantly, you will be able to budget and allocate maintenance expenses well in advance of your needs.

Should there be any specific questions about any of the parts regarding how they wear or what to look for, just give us a call. We'll be glad to help you out.

Depending on the size of the project, if you feel our services would be required to guide you through the proper repair procedures, we'll be glad to work *with* you or your contractor. Again, give us a call and we can discuss what special needs you may have. And when our service is included, we can schedule the entire project at no extra cost. The choice is yours.

Regardless of the type RBC you operate, we can provide you with factory authorized replacement equipment and the expertise to repair or replace it properly.

RBC Services is what we do, and we do it right. Currently, our capabilities also include help in planning inspections, repairs and can provide all components for rectangular clarifiers/sludge collectors, metallic or plastic, as replacements or retrofits, and more.

If you have rectangular clarifiers/sludge collectors and are not currently receiving any information, but would like to receive this valuable, free information on a regular basis, please let us know. We'll send it out.

Once you're ready to go, give me a call. We'll do what it takes to make sure you get the right parts at the right time so the job is done according to *your* schedule.